

Disaster Recovery Center in Caseyville, Illinois Closes December 16

Release Date: December 9, 2022

ST. CLAIR COUNTY, Ill. – The Disaster Recovery Center (DRC) in Caseyville will close permanently on **Friday, Dec. 16**. People affected by the July 25 - 28 flooding in St. Clair County can still visit the Caseyville Recovery Center through Dec. 16 at 3 p.m.

Caseyville Village Hall – 909 South Main Street, Caseyville, Illinois 62232

Monday – Saturday: 9 a.m. – 3 p.m. and closed on Sundays

Closes permanently on **Friday, Dec. 16**

Disaster survivors can also visit the Recovery Center in East St. Louis, through **Dec. 22**.

Clyde Jordan Senior Citizen Center – 6755 State Street, East St. Louis, Illinois 62203

Monday – Friday: 8 a.m. – 6 p.m.

Saturday: 9 a.m. – 3p.m. and closed on Sundays

Closes permanently on **Thursday, Dec. 22**

No appointment is necessary to visit a DRC. Walk-ins are welcome. At the Recovery Centers, specialists from FEMA and the U.S. Small Business Administration are providing information on available services, explaining assistance programs and helping survivors complete or check the status of their applications.

The deadline to apply for FEMA assistance is December 22.

There are several ways to apply:



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- Apply online at DisasterAssistance.gov
- Download and use the [FEMA mobile app](#) to apply
- Call the FEMA Helpline at **800-621-3362** to apply
- If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service. The Helpline is open seven days a week. Press 2 for Spanish or 3 for an interpreter who speaks your language.
- Survivors may also **apply in person** at any open DRC.

Have the following information when you apply or check the status of your application:

- Phone number where you can be contacted
- Address at the time of the flooding
- Address where you are staying now
- Social Security Number of one member of the household
- Basic list of damage and losses
- Bank information if you choose direct deposit for any FEMA money you may be awarded
- Insurance Information if you have insurance, including the policy number

If you have homeowners or renters flood insurance, you should file an insurance claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your damage expenses, you may be eligible for federal assistance.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages).

For disaster updates from FEMA, follow [@FEMAreion5](#) on Twitter, and turn on mobile notifications. Visit the disaster webpage at fema.gov/disaster/4676.



For disaster updates from the Illinois Emergency Management Agency (IEMA), follow @ReadyIllinois on [Twitter](#), [Facebook](#) and [Instagram](#) and turn on mobile notifications. <http://www.illinois.gov/iema/> continues to be a go-to, single source to help Illinois residents easily find information and disaster-related resources.

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FEMA's mission is helping people before, during, and after disasters.



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